## Carol Price "Professionally Speaking"

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A Different Kind of Speaker www.carolprice.com

Program Title		"Violence in the Workplace"	
Hours	3 - 5	<b>Presentation Format:</b>	Microsoft PowerPoint & Video
Course Description		The headlines scream. The television blares: another workplace violence incident and this time it's close to home. What the experts tell us is that there are steps we can and must take to minimize the incidence or severity of workplace violence. It is so important to take simple precautions at work to allow us the maximum chance of preventing or escaping injury if violence happens.	
Highlights		Learn how to set up an office, vary behavior so there is not a pattern established and to recognize the signs that violence may be coming. Those activities could and have saved lives. Recognize, through vast statistics, who potential offenders are, and learn to see and prevent escalation. This is a course that could, literally, save your life.	
Special Points		Participants will:  Recognize specific behavioral characteristics of a potential offender  Distinguish factors that lead to violence from simply "having a bad day"  Be crisis prepared, not crisis prone  Develop a Threat Management Team to prepare your workforce  Identify one of the first signs of potential violence  Summarize the links between stress and workplace violence	